

Full Time Customer Service Officer

Corryong

- · Full time hours
- Over-award wages
- · Community and family focused employer

If you are always the "banker" in Monopoly, it's time to put your skills into practice.

We are looking for a passionate and motivated employee, who gets satisfaction in heling others achieve their goals.

During a typical day you could:

- Build a personal connection with our customers through meaningful conversations
- Respond to customers' transactional needs in the branch
- Help customers with our digital banking options
- Open and close accounts

What will you get?

- Great work environment where we foster collaboration and support career development opportunities
- Great company culture who nurture their staff to reach their full potential
- Access to our employee engagement and benefits platform
- An Employee Assistance Program
- Health and Wellbeing Initiatives

What do you need to succeed?

- A vibrant and enthusiastic personality
- Tier 2 qualification preferable (training will be provided for the successful candidate)
- Ability to develop a strong rapport with customers and colleagues alike.
- Strong attention to detail, accuracy and reliability handling data and information
- Strong network and active community involvement
- Uphold the customers privacy at all times
- Great computer skills

If this sounds like a role that would be suitable for you, please forward a copy of your current resume to Corina Wendnagel, P & C Manager at cwendnagel@bankwaw.com.au by close of business, **Friday 19th April 2024.**